

#### Universal Capital Securities Pvt. Ltd.

CIN: U74200MH1991PTC062536

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Dear shareholder.

Subject: Reminder to update KYC details pursuant to SEBI Circular bearing reference no SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated 16th March, 2023 in supersession of earlier circulars issued by SEBI bearing reference nos SEBI/HO/MIRSD/MI

We refer to the above circulars issued by SEBI that mandates all the listed companies to record PAN, Address with PIN code, Mobile Number, Bank Account details, Specimen Signature and Nomination of holders of physical securities. Email ID is optional; however, the security holders are requested to register email id also to avail online services. This is applicable for all security holders holding shares in physical mode.

The salient features and requirements of the circular are as follows:

A) Non – updation of KYC: Folios wherein any ONE of the above cited details/documents, (i.e. PAN, Address with PIN code, Mobile Number, Bank Account details, Specimen Signature and Nomination) is/are not available on or after October 01, 2023, shall be frozen as per SEBI circular.

#### Notes:

- 1) The securities in the frozen folios shall BE ELIGIBLE:
  - . To lodge any grievance or avail any service from us, only after furnishing the complete documents / details as mentioned above.
  - To receive any payment including dividend, interest, or redemption amount (which would be only through electronic mode) only
    after they comply with the above stated requirements.
- a) The formats for Nomination and Updation of KYC details viz; Form ISR-1, Annexure to Form ISR-1, ISR-2, ISR-3, SH-13, SH-14 and SEBI circular are also available on our website as mentioned herein below

https://www.unisec.in → Investor Services → Downloads→KYC

In case you hold shares in multiple Companies, serviced by Universal Capital Securities Pvt. Ltd. wherein the names of the holders are in the same order, you may download the Annexure to Form ISR-1, from the above-mentioned website & provide the details of all such Companies & corresponding folios & submit along with other KYC documents.

- b) For registering new bank details or where there is a change in such details, mandatory submission of Original cancelled cheque leaf bearing the name of the first named security holder or alternatively, submission of copy of bank passbook/ statement attested by the bank along with Form ISR- 2 is required. In case of joint holding, updation of bank details will be done based on the documents provided by the first holder only.
- B) Mandatory Linkage of PAN with Aadhaar-It is mandatory to link PAN with Aadhaar number by June 30,2023, as per the Central Board of Direct Taxes ( CBDT). Security holders who are yet to link their PAN with Aadhaar number are requested to get the same done before June 30, 2023. Post June 30, 2023 or any other date as may be specified by the CBDT, we will accept for registration only valid PANs which have been linked to their corresponding Aadhaar numbers. The securities held in folios which have no PAN registered against the same or have invalid PAN registered on our records, as on notified cut-off date of June, 30, 2023 or any other date as may be specified by the CBDT, shall also be frozen.

Note: - Security holders from Sikkim can provide self-attested copy of Aadhaar Card/Voter's Card/Driving License/Passport OR any other identity proof as issued by the Govt.

In view of the above, we request you to submit at the earliest, the KYC Request Form printed overleaf, and Form ISR-1 duly signed along with the required supporting documents, as applicable.

You may use any ONE of the following modes for submission:

- In Person Verification (IPV): by producing the originals to the authorised person of the RTA, who will retain copy(ies) of the document(s). Please note the registered shareholder(s) has to visit the office of the RTA for IPV and not his/her representative.
- 2. In hard copy: by furnishing self-attested photocopy(ies) of the relevant document, with date.

3. With e-sign:

- (a) In case your email id is already registered with us, you may send the scanned copies of your KYC documents with additionally e-sign affixed on the documents at our dedicated email-id: kyc@unisec.in. Kindly mention the email subject line as "KYC Updation (Company Name) Folio No:\_\_\_\_\_\_\_"
- (b) Securities holders can also upload KYC documents with additionally e-sign affixed on the documents on our website https://www.unisec.in → Investor Services → KYC Compliance.

E-Sign is an integrated service which facilitates issuing a Digital Signature Certificate and performing signing of requested data by e-sign user. You may approach any of the empaneled e-sign service providers available on <a href="https://cca.gov.in/">https://cca.gov.in/</a> for the purpose of obtaining e-sign.

Yours faithfully,

For Universal Capital Securities Pvt. Ltd.

Investor Relation Cell (IRC)

This is a computer generated letter and hence no signature is required. If you have already submitted the documents for updating KYC or have dematerialised your physical securities, please do not submit the documents again.



#### **CIRCULAR**

SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37

March 16, 2023

To

All registered Registrars to an Issue and Share Transfer Agents (RTAs)

All Listed Companies through Recognized Stock Exchanges

Recognized Stock Exchanges

All Recognized Depositories

Depository Participants through Depositories

Sir / Madam,

Common and simplified norms for processing investor's service requests by RTAs and norms for furnishing PAN, KYC details and Nomination

- 1. As an on-going measure to enhance the ease of doing business for investors in the securities market, SEBI, vide Circular Nos. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 & SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/687 dated December 14, 2021, had prescribed the common and simplified norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination.
- 2. In this regard, SEBI has received representations from investors regarding difficulties being faced by them with regard to certain procedural aspects of the provisions and varied interpretations with regard to the documentation required for processing investor service requests.
- Based on the investor feedback and consultation with Registrars Association of India (RAIN), the norms/procedural requirements for processing service requests of investors are specified in the subsequent paragraphs.



4. Mandatory furnishing of PAN, KYC details and Nomination by holders of physical securities.

It shall be mandatory for all holders of physical securities in listed companies to furnish PAN, Nomination, Contact details, Bank A/c details and Specimen signature for their corresponding folio numbers. The detailed requirements are as per **Annexure – A**.

- 5. Freezing of Folios without PAN, KYC details and Nomination.
  - 5.1. The folios wherein any one of the cited document/details as in para 4 above are not available on or after October 01, 2023, shall be frozen by the RTA.
  - 5.2. The security holder(s) whose folio(s) have been frozen shall be eligible:
    - 5.2.1. to lodge grievance or avail any service request from the RTA only after furnishing the complete documents / details as mentioned in para 4 of this Circular.
    - 5.2.2. for any payment including dividend, interest or redemption payment in respect of such frozen folios, only through electronic mode with effect from April 01, 2024. An intimation shall be sent by the Listed Company to the security holder that such payment is due and shall be made electronically only upon complying with the requirements stated in para 4 of this Circular.
  - 5.3. Frozen folios shall be referred by the RTA / listed company to the administering authority under the Benami Transactions (Prohibitions) Act, 1988 and/or Prevention of Money Laundering Act, 2002, if they continue to remain frozen as on December 31, 2025.
  - 5.4. The RTA shall revert the frozen folios to normal status upon receipt of all the documents/details as in para 4 above.



#### 6. Attestation of documents

Self-attested copies of documents will be accepted by the RTA for processing of service requests, unless otherwise prescribed in the Companies Act, 2013 or the Rules issued thereunder or in SEBI Regulations or Circulars issued thereunder.

# 7. Mode for providing documents/details by investors for various service requests

The security holder/claimant may provide the documents/details to the RTAs for various service requests by way of 'In Person Verification' (IPV) or Post or electronic mode with e-sign; unless otherwise prescribed in the Companies Act, 2013 or the Rules issued thereunder or in SEBI Regulations or Circulars issued thereunder. The details of various modes are as per **Annexure – B**.

### 8. Standardized, simplified and common norms for processing investor service requests.

The details with regard to simplified and common norms along with operational guidelines for processing various service requests e.g. mismatch in signature, mismatch in name, change in name, updation of bank details and contact details are provided at **Annexure – C**.

#### 9. Forms for availing various Investor services

Investors holding securities in physical mode interface with the RTAs, *inter-alia*, for registering/updating the KYC details and for the processing of various service requests. The service requests along with requisite forms are provided at **Annexure** – **D**.

#### 10. Indemnity

For any service request except transmission and request for issuance for duplicate security certificates, indemnity shall not be required unless the same is specifically provided in the Companies Act, 2013 or the Rules issued thereunder or in SEBI Regulations or Circulars issued thereunder.



#### 11. KYC details across all folios of the holder, maintained by the RTA

- 11.1. RTAs shall update the PAN and KYC details across all the folios of the holder managed by it and details which are already available with the RTA are to be overwritten, upon specific authorization for the same from the holder, as provided in Form ISR-1.
- 11.2. RTA shall update the folio(s) of the holder with the information on 1) present address, 2) bank details, 3) E-mail address and 4) mobile number from the details available in the Client Master List (CML) duly signed by the Depository Participant with stamp, if the holder / claimant provides the CML along with duly completed and signed <a href="Form ISR-1">Form ISR-1</a>.
- 11.3. Details which are not available for the physical folio in RTA database as provided in CML along with <a href="Form ISR-1">Form ISR-1</a> as per 11.2 above, shall be updated from the CML.

#### 12. Timelines for registering of / updation of / change in PAN, KYC and nomination

- 12.1. RTAs shall process any of the aforesaid requests from the holder, within timelines as mentioned in the circular no. <a href="SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/">SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/</a> 2021/670 dated November 26, 2021 (circular named 'Publishing Investor Charter and Disclosure of Complaints by Registrar and Share Transfer Agents (RTAs) on their Websites') or as may be prescribed by the Board from time to time.
- 12.2. With regard to nomination, the cancellation or variation in nomination shall take effect from the date on which the duly completed and signed intimation is received by the company / RTA in terms of Rule 19 (10) of the Companies (Share Capital and Debenture) Rules, 2014, as amended from time to time.



#### 13. Display of contact details of RTAs

RTAs shall provide their complete contact details (viz. postal address, phone numbers and e-mail address etc.) on their respective websites. The same shall also be provided on the websites of the listed companies and the stock exchanges on which such company is listed. RTA shall arrange to update the same forthwith, as and when there is a change.

#### 14. All objections by RTA in one instance

While processing service requests and related complaints, the RTAs shall raise all objections, if any, in one instance only. The additional information may be sought **only** in case of any deficiency / discrepancy in the documents / details furnished by the security holder.

#### 15. Electronic interface for processing queries and complaints

- 15.1. In addition to responding to queries and complaints through hard copies, the RTA shall also process the same received through e-mails, provided that it is received from the e-mail address of the security holder which is already registered with the RTA. The security holder may attach scanned copies of self-attested documents in support of his/her query or complaint.
- 15.2. Further, if the RTA is providing an online portal, then the security holder may submit his/her query or complaint through this portal, using appropriate credentials for login and password. The security holder may upload scanned copies of self-attested documents in support of his/her query or complaint.
- 15.3. The RTA shall also use the electronic/on-line mode for communicating with the holder/claimant for expeditious processing of queries/complaints of the security holder.



#### 16. Intimation to security holders

Listed companies, RTAs and Stock Exchanges shall disseminate the requirements to be complied with by holders of physical securities of all listed companies on their respective websites. Listed companies shall also directly intimate its security holders about folios which are incomplete with regard to details required under para 4 of this circular on an annual basis within 6 months from the end of the financial year. However, for the Financial Year 2022-23, intimation shall be sent by the listed companies on or before May 31, 2023.

- 17. RTAs shall provide a <u>certificate of compliance</u> from a practicing Company Secretary, within 30 days from the date of this circular coming into effect, certifying the changes carried out, systems put in place / new operating procedures implemented etc. to comply with the provisions of this circular.
- 18. Listed Companies/RTAs shall submit a report to SEBI by May 31, 2023, on the steps taken by them towards sensitizing their security holders regarding mandatory furnishing of PAN, KYC and nomination details as detailed in para 4 of this circular.

#### 19. Applicability

This circular shall come into force with effect from April 01, 2023 in supersession of the following circulars issued by SEBI:

- 19.1. Circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 3, 2021;
- 19.2. Circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/687 dated December 14, 2021.
- 20. Stock Exchanges, Depositories, RTAs and listed companies are advised to:
  - 20.1. comply with the conditions laid down in this circular;
  - 20.2. make necessary amendments to the relevant bye-laws, rules and regulations, operational instructions, as the case may be, for the implementation of the above circular; and



- 20.3. bring the provisions of this circular to the notice of their constituents and also disseminate the same on the website.
- 20.4. communicate and create awareness amongst stakeholders.
- 21. This circular is issued in exercise of powers conferred by Section 11(1) of the Securities and Exchange Board of India Act, 1992 to protect the interests of investors in securities and to promote the development of, and to regulate the securities market.
- 22. This circular is available on SEBI website at www.sebi.gov.in under the categories "Legal Framework -> Circulars".

Yours faithfully,

Aradhana Verma
General Manager
Market Intermediaries Regulation and Supervision Department
Tel. No. 022-2644 9633

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#### Annexure – A

# Mandatory furnishing of PAN, KYC details and Nomination by holders of physical securities

It shall be mandatory for all holders of physical securities in listed companies to furnish the following documents/details to the RTA:

#### 1. PAN:

- 1.1. PAN is mandatory for all transactions in securities market as per SEBI <u>Circular MRD/DoP/Cir- 05/2007 dated April 27, 2007</u> and it is also one of the document for proof of identity. Accordingly, it is mandatory for all security holders and claimants of physical securities to furnish PAN.
- 1.2. Further, it shall be mandatory to quote and provide a self-attested copy of the PAN by the security holder/claimant to **avail any service request**.
- 1.3. Accordingly, the security holder shall register the PAN through form ISR 1.
- 1.4. RTA shall mandatorily verify PAN details through the facility as may be provided by the Income Tax Department (ITD)/ITD authorized service providers for PAN verification viz. NSDL e-Governance Infrastructure Limited, UTI Infrastructure Technology and Services Limited etc. In this regard, SEBI registered RTAs have been authorized as an eligible entity by the ITD to verify PANs through its 'Online PAN Bulk Verification' (PBV) facility.
- 1.5. Additionally, the 'Exemptions/clarifications to PAN', as provided in clause D to 'Instructions/Check List for Filing KYC Forms' in Annexure 1 to <u>SEBI circular No. MIRSD/SE/Cir-21/2011 dated October 05, 2011</u> on Uniform Know Your Client (KYC) Requirements for the Securities Market, shall also applicable for holder(s) / claimant(s) of securities held in physical mode.
- 1.6. <u>Compulsory linking of PAN and Aadhaar by all holders of physical securities in</u>

  listed companies
  - a) The Central Board of Direct Taxes (CBDT), vide Circular No. 7 of 2022 (Notification F.No.370142/14/2022-TPL) dated March 30, 2022, has



extended the date for linking PAN with Aadhaar number to March 31, 2023.

- b) In this regard, SEBI has issued a <u>Press Release dated March 08, 2023</u> advising all investors to ensure linking of their PAN with Aadhaar number prior to March 31, 2023, for continual and smooth transactions in securities market and to avoid consequences of non-compliance with the said CBDT circular, as such accounts would be considered non-KYC compliant, and there could be restrictions on securities and other transactions until the PAN and Aadhaar are linked.
- c) Accordingly, from April 01, 2023 or any other date as may be specified by the CBDT, RTAs shall accept only operative PAN (i.e., linked with Aadhaar number). In this regard, the RTAs may use its 'Online PAN Bulk Verification' (PBV) facility.
- d) The folios in which PANs are not linked with Aadhaar numbers as on the notified cut-off date of March, 31, 2023 or any other date as may be specified by the CBDT, shall also be frozen, as detailed in paragraph 5 of the Circular.
- e) The requirement of existing investors to link their PAN with their Aadhaar number is not applicable for Non-Resident Indians (NRI), Overseas Citizens of India (OCI) unless the same is specifically mandated by Central Board of Direct Taxes (CBDT), Ministry of Finance / any other Competent Government authority.

#### 2. Nomination / Declaration to Opt-out of Nomination:

'Nomination' or 'declaration to opt-out' shall be furnished for all eligible folios in the following formats:



2.1. <u>For 'Nomination':</u> Nomination through <u>Form SH-13</u> or cancellation or variation in nomination through <u>Form SH-14</u> as provided in the Rule 19 of Companies (Shares capital and debenture) Rules, 2014.

OR

<u>For 'Declaration to Opt-out':</u> The security holder can opt out of nomination through <u>Form ISR – 3</u> after cancelling his existing nomination, if any, through <u>Form SH-14</u>.

2.2. The RTA, the listed company and the Stock Exchanges shall make available the soft copy of <u>Form SH13</u>, <u>Form SH-14</u> and <u>ISR – 3</u> on their website. The form should be in a downloadable and fillable format.

#### 3. Contact details

All holders of physical securities in listed companies shall register the postal address with PIN for their corresponding folio numbers. It shall be mandatory for the security holders to provide mobile number. Moreover, the RTAs/listed companies will encourage the security holders to register e-mail ID also to avail the online services. The security holder can register/update the contact details through form <u>ISR – 1.</u>

# 4. Bank account details (Bank and Branch name, bank account number, IFS code)

All holders of physical securities in listed companies shall register the bank account details for their corresponding folio numbers. Upon processing of request for registration/updation of bank details through Form ISR – 1, the RTA shall, *suo-moto*, generate request to the company's bankers to pay electronically, all the moneys of / payments to the holder that were previously unclaimed / unsuccessful.

#### 5. Specimen signature

All holders of physical securities in listed companies shall register the specimen signature for their corresponding folio numbers. To register/update the specimen signature, the security holder may refer to para – 1.2 of **Annexure – C**.



- **6.** RTAs shall not process any service requests or complaints received from the security holder(s) / claimant(s), till PAN, KYC and nomination documents/details as stated above are received.
- **7.** However, the RTA shall furnish required information as sought by investors with respect to procedure related to investor service requests.



#### Annexure - B

#### Mode for providing documents/details by investors for service requests

The RTA shall enable the holder/claimant to provide the documents/details by any one of the following mode; unless otherwise prescribed in the Companies Act, 2013 or the Rules issued thereunder or in SEBI Regulations or Circulars issued thereunder:

- 1. **Through 'In Person Verification' (IPV):** The authorized person of the RTA shall verify the original documents furnished by the investor and retain copy (ies) with IPV stamping with date and initials.
- 2. **Through Post:** Hard copies of self-attested documents.
- 3. Through electronic mode with e-sign: The holder(s)/ claimant(s) may furnish the documents to RTAs electronically including by way of email or through service portal of the RTA provided the documents furnished shall have e-sign\* of the holder(s)/claimant(s).

\*E-Sign is an integrated service which facilitates issuing a Digital Signature Certificate and performing signing of requested data by e-Sign user. The holder/claimant may approach any of the empanelled e-Sign Service Providers, details of which are available on the website of Controller of Certifying Authorities (CCA), Ministry of Communications and Information Technology (https://cca.gov.in/) for the purpose of obtaining an e-sign.

#### Acknowledgement by the RTA

- 1. In case the documents are submitted through in person verification, the RTA shall provide acknowledgement with IPV stamping with date and initials.
- In any other mode, the RTA shall acknowledge the receipt of the documents by intimating the security holder through post or by sending e-mail on the e-mail ID as registered with the RTA.



#### Annexure - C

# Standardized, simplified and common norms alongwith operating guidelines for processing investor service requests

#### 1. Mismatch in signature

#### 1.1. Minor mismatch in signature

- a) In case of minor mismatch in the signature of the security holder as available in the folio of the RTA and the present signature, the RTA, while processing the service request, shall intimate the security holder about the minor mismatch in signature, providing a timeline of 15 days for raising any objection through all the following modes:
  - i. By speed post on the address available in RTA's records, and
  - ii. By sending e-mail on the registered e-mail id as available in the RTA's records, and
  - By SMS on the registered mobile number as available in the RTA's records.
- b) If the letter is delivered and in the absence of any objection, the service request shall be processed. The timeline for the RTA to process the service request shall commence after the notice period of 15 days.
- c) If the letter sent through speed post is returned undelivered but there is confirmation by the security holder for no-objection via return e-mail registered with the RTA, the service request shall be processed. The timeline for the RTA to process the service request shall commence from the day of receipt of no-objection.
- d) If the letter is returned undelivered and there is no confirmation by the security holder for no-objection or if there is an objection, the RTA shall follow the procedure as prescribed for major mismatch in signature as laid down at para 1.2 (b) of this Annexure.



# 1.2. Major mismatch in signature or updation/non-availability of specimen signature

- a) In case of major mismatch in the signature of the security holder as available in the folio of the RTA and the present signature, or in case of updation/nonavailability of the specimen signature with the RTA, the RTA, while processing the service request, shall intimate the security holder about such mismatch/updation in signature, through all the following modes:
  - i. By speed post on the address available in RTA's records, and
  - ii. By sending e-mail on the registered e-mail id as available in the RTA's records, and
  - iii. By SMS on the registered mobile number as available in the RTA's records.
- b) In such cases, the security holder can register/update the specimen signature through form <a href="ISR-1">ISR-1</a> and shall complete either of the two processes:

#### **Option A**

- i. Security holder shall provide the following documents:
  - (a) Original cancelled cheque with name of the security holder printed on it: or
  - (b) Self-attested copy of Bank Passbook/Bank Statement;
- ii. Banker's attestation of the signature of the same bank account as mentioned in (i) above as per Form ISR 2.

**OR** 

#### **Option B**

The investor may get his or her signature changed or updated by visiting the office of the RTA in person. In such a case, the investor shall sign before the authorized personnel of the RTA, along with PAN card and any one additional document mentioned at Serial Nos. 1-4 of **Annexure – E**, in



original for verification by the RTA, and submit self-attested copies of the same.

- c) The RTA, on receipt of the documents mentioned at para 1.2 (b) above, shall update all the folios of all the listed issuers available with it pertaining to the concerned security holder(s) upon specific authorization for the same from the holder, as provided in <a href="Form ISR-1">Form ISR-1</a>.
- d) Separate copies of Banker's attestation / in-person signature, shall not be required by the RTA for the folios in respect of different listed issuers maintained with it provided the security holder gives specific authorization to this effect, as provided in Form ISR-1.

#### 2. Mismatch/Change in name

#### 2.1. Minor mismatch in name

- 2.1.1. For minor mismatch in name between any two set of documents presented by the security holder / claimant for any service request, the RTA shall additionally obtain self-attested copy of any one of the documents as detailed in Annexure – E of this Circular, explaining the difference in names.
- 2.1.2. The existing norms of the Depositories, to process demat request where there is a minor mismatch on account of initials not being spelt out fully, or put after or prior to surname, provided the signature in the Demat Request Form (DRF) matches with the signature card with the RTA, shall continue to be in force.

#### 2.2. Change of Name / Major Mismatch in Name

2.2.1. In the event of Change of Name / Major Mismatch in Name of the Security Holder, the Security holder/claimant may be allowed to change his / her



name, subject to the submission of following documents at the time of change of name of the security holder/claimant:

- (a) In case of change in name on account of marriage Marriage Certificate or copy of valid Passport showing husband's name or publication of name change in official gazette, and any document evidencing the old name as per Annexure E.
- (b) In case of change in name on account of reasons other than marriage
  Publication of name change in official gazette, and any document evidencing the old name as per Annexure E.

#### 3. Updation of Bank details

- 3.1. In cases where Bank account details of the security holder are not available with RTA or there is a change in such details, RTA shall obtain Bank account details along with any one of the following documents to update the security holder's Bank details:
  - a) Original cancelled cheque bearing the name of the security holder; **OR**
  - b) Bank passbook/ statement attested by the Bank;
- 3.2. The RTA shall proceed with the updation of bank details based on the documents provided by the first holder only, in case of joint holding.

#### 4. Documents for Proof of Address

4.1. The RTA shall obtain any one of the documents mentioned in **Annexure - F**, from the security holder / claimant, if the address is not available in the folio or for processing the request for its change.



#### Annexure - D

#### Forms for availing various Investor services

Investors holding securities in physical mode interface with the RTAs, *inter-alia*, for registering/updating the KYC details and for the processing of various service requests. RTA shall process all investor service requests by accepting the duly filled up request form and the listed companies and RTAs shall make the soft copy of the forms available on their websites. The forms should be in downloadable and fillable format. The service requests alongwith requisite forms are tabulated below:

Registering / Updating the KYC details:						
S. No.	Particulars	Form				
1.	PAN	ISR – 1				
2.	Nominee details	SH – 13, SH – 14, ISR – 3, (As applicable)				
3.	Contact details (postal address, Mobile number & E-mail)	ISR – 1				
4.	Bank details	ISR – 1				
5.	Signature	ISR – 1, ISR – 2 (As applicable)				
	Processing of various service requ	uests				
S. No.	Particulars	Form				
1.	Issue of Duplicate securities certificate	ISR – 4				
2.	Replacement / Renewal / Exchange of securities certificate	ISR – 4				
3.	Consolidation of securities certificate	ISR – 4				
4.	Sub-division / Splitting of securities certificate	ISR – 4				
5.	Consolidation of folios	ISR – 4				

### भारतीय प्रतिभूति और विनिमय बोर्ड Securities and Exchange Board of India

S. No.	Particulars	Form
6.	Endorsement	ISR – 4
7.	Change in the name of the holder	ISR – 4
8.	Change in status from Minor to Major and Resident to NRI and vice versa	NA
9.	Claim from Unclaimed Suspense Account & Suspense Escrow Demat Account	ISR – 4
10.	Transposition	ISR – 4
11.	Transmission	ISR – 5



#### Annexure – E

#### **Documents for Proof of Identity**

- 1. Unique Identification Number (UID) (Aadhaar)
- 2. Valid Passport
- 3. Driving license in Smart Card form, Book form or copy of digital form
- 4. Identity card / document with applicant's Photo, issued by any of the following: Central / State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions duly attested by their employer with date and organization stamp.
- 5. PAN card with photograph
- 6. Marriage certificate
- 7. Divorce decree



#### Annexure - F

#### **Documents for Proof of Address**

- 1. Unique Identification Number (UID) (Aadhaar)
- Valid Passport / Registered Lease or Sale Agreement of Residence / Driving License.
- Flat Maintenance bill accompanied with additional self-attested copy of Identity Proof of the holder/claimant.
- 4. Utility bills like Telephone Bill (only land line) / Electricity bill / Gas bill Not more than 3 months old.
- 5. Identity card / document with address, issued by any of the following:
  Central / State Government and its Departments, Statutory / Regulatory
  Authorities, Public Sector Undertakings, Scheduled Commercial Banks,
  Public Financial Institutions duly attested by their employer with date and
  organization stamp.
- 6. For FII / sub account: Power of Attorney given by FII / sub-account to the Custodians (which are duly notarized and / or apostilled or consularised) that gives the registered address should be taken.
- 7. Proof of address in the name of the spouse accompanied with self-attested copy of Identity Proof of the spouse.
- Client Master List (CML) of the Demat Account of the holder / claimant, provided by the Depository Participant.

#### Form ISR - 1

(-SEBI circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

#### REQUEST FOR REGISTERING PAN, KYC DETAILS OR CHANGES / UPDATION THEREOF

[For Securities (Shares / Debentures / Bonds, etc.) of listed companies held in physical form]

PAN	☐ Signature	☐ Mobile Number			
Bank details	☐ Registered Address	☐ E-mail address			
		- a faul	Fruncia Arameio E 3		
. Security and KYC Details	[ to be filled in by the First Holder ]	Busines A			
ame of the Issuer Compan	y to tube the traction to the back the t	Folio No			
ace value of Securities	A TONNO DE SALVA DE SE EL	Number of Securi			
istinctive number of ecurities (Optional)	From Manage 22	То			
mail Address	TO VIEW STORY STREET OF THE COLUMN				
lobile Number	ere investment to be somit provide	THE STATE OF STREET	No Province Land Land		
to the property of all beau	wan dis subderlay and the synthes (2)				
	ments as per Table below (tick vas releva		DAN Linked to		
ame(s) of the Security holde ppies of PAN of all the Holder(s) duly s	er(s) in Capital as per PAN elf-attested with date to be enclosed with this Form.	PAN	PAN Linked to Aadhaar -Y/N Tick any one[ ✓ ]		
Indiana / makerina	and the second of the second o		Yes / No		
the facilities	Las sin affice dance with and a	THE PARTY OF THE SECOND	Yes / No		
	arginal empt to one survivient 15		Yes / No		
The time resignation was	THE THE CHARLES OF THE STREET	B E BONNE	Yes / No		
ote: FPAN shall be valid only if it i	is linked to Aadhaar by March 31, 2022, or any o	ther date as may be specified by	CBDT.		
know the status of your PAN Linked	to Aadhaar check on this link: https://www.incomet	ax.gov.in/iec/foportal			
A SECTION OF THE PARTY OF THE P	Bank Account Details o	f First Holder			
Name of the Bank &	Dank Account Details of				
Branch		IFSC			
Bank A/c No.			type ☐ Savings ☐Currer		
	f bearing the name of the first holder is mandate Bank for registering the Bank Account details.	NRO NRE A			
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	AS diela DRICI I		1		
Demat Account Number	16 digit DP/CL [	y the Depository Participant.	1		
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Demat Account Number Iso provide Client Master List uthorization: I / We authorise bace is required) in which I / we ar eclaration: All the above facts and First Holder	(CML) of your Demat Account, provided by you (RTA) to update the above PAN and KYC due the holder(s).  If the holder(s) are true and correct.	etails in my / our above folio(s) (i	use Separate Annexure if exike off what is not applicab		
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Demat Account Number Iso provide Client Master List uthorization: I / We authorise bace is required) in which I / we ar eclaration: All the above facts and First Holder	you (RTA) to update the above PAN and KYC doe the holder(s). d documents enclosed are true and correct.  Joint Holder - 1	etails in my / our above folio(s) (in [ str	use Separate Annexure if exike off what is not applicab  Joint Holder - 3		
Demat Account Number iso provide Client Master List uthorization: I / We authorise ace is required) in which I / we ar eclaration: All the above facts and First Holder	t (CML) of your Demat Account, provided by you (RTA) to update the above PAN and KYC does the holder(s).  d documents enclosed are true and correct.  Joint Holder - 1	etails in my / our above folio(s) (in [ str	use Separate Annexure if exike off what is not applicab  Joint Holder - 3		

No.	1	Document/Information/Details	Instruction/Remark				
1	0	PAN of (all) the (joint) holder(s)	PAN copies of all the holder(s) duly self-attested with date to be enclosed.  PAN shall be valid only if it is linked to Aadhaar by March 31, 2022, or any date as may be specified by the CBDT. For Exemptions / Clarifications on PAN, please refer to Objection Memo as specified in SEBI circular.				
2	0	Demat Account Number	Provide Client Master List (CML) of your Demat Account, provided by the Depository Participant.				
3		Proof of Address of the first Holder	Provide self attested copy of any ONE of the documents, issued by a Govt. Authority, only if there is change in the address;  Client Master List (CML) of your Demat Account, provided by the Depository Participant.  Valid Passport/ Registered Lease or Sale Agreement of Residence/Driving License/Flat Maintenance Bill*  Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill - Not more than 3 months old.  Identity card (with Photo) / document with address, issued by Central/State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions.  For FII / sub account, Power of Attorney given by FII / subaccount to the Custodians (which are duly notarized and / or apostilled or consularised) that gives the registered address should be taken.  The proof of address in the name of the spouse*  * Kindly provide additional self-attested copy of Identity Proof of the holder/claimant.				
4		Bank details	Provide the latest copy of the bank statement with details of bank name, branch, account number and IFSC or Original cancelled cheque leaf bearing the name of first holder. Alternatively, Bank details available in the CML as enclosed will be updated in the folio.				
5		E-mail address	As mentioned on Form ISR-1, alternatively the E-mail address available in the CML as enclosed will be updated in the folio.				
6	0	Mobile	As mentioned on Form ISR-1, alternatively the mobile number available in the CML as enclosed will be updated in the folio.				
7		Specimen Signature	Provide banker's attestation of the signature of the holder(s) as per Form ISR – 2 and Original cancelled cheque leaf bearing the name of the first holder.				
8		Nomination	Submit Form(s) as per any ONE of the following options.  SH-13 For First Time Nomination  SH-14 For Cancellation or Variation in Nomination  SH-14 and ISR-3 For Cancellation of Nomination and to "Opt-Out"  ISR-3 To "OPT-Out" of Nomination or if No-Nomination is required				

Note: All the above forms are also available on our website..

### Form ISR - 2

(SEBI circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03,2021)

### Confirmation of Signature of Securities Holder by the Banker

1. Bank Name and Branch						
2. Bank contact details						
Postal Address						
Mobile/Tel number						
E-mail address						
3. Bank Account number	attach original cancelled cheque leaf					
4. Account opening date						
5. Account holder's PAN	Account Holder's Name					
i)	i)					
ii)	ii)					
iii)	iii)					
iv)	iv)					
6. Latest photograph of the ac						
or Eutest priotograph of the de	count Holder(s)					
7. Account holder(s) details as	per Bank Records					
a) Address						
b) Mobile/Tel number	Yes a second					
c) Email address						
d) Signature(s) of the Holder	(s)					
i) 🗷						
i) <u></u>						
ii) 🗷						
iii) 🙇						
iv) 🗷	Bank Manager's Signature and Bank Seal					
(To be Mandatorily Filled by th	e Bank Official)					
Place:	Name of the Bank Manager :					
Date:	Employee Code :					
Mobile / Tel no:	Email_id:					

### Form ISR - 3

### Declaration Form for Opting-out of Nomination by holders of physical securities in Listed Companies

(SEBI circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

[Under Section 72 r/w Section 24 (1) (a) of Companies Act, 2013 r/w Section 11(1) and 11B of SEBI Act, 1992 and Clause C in Schedule VII and Regulation 101 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015)]

ate:			20 x 10 x	OVI MEST	
ame of the Company: egistered Address of the	he Company:				inty/Debentures
ARTICULARS OF THE	SECURITIES (in re	spect of	f which nomina	ation is being op	ted out)
Nature of Securities	Folio No.	No. of Securit		Certificate No.	Distinctive. No (s). (From - To
y person(s) in whom s we understand the iss	THE RESERVE	NOTE BUT			
my / our death, my / odetails, including, Will Administration / Prouthority, for claiming m	our legal heir(s) / rep or documents issued bate of Will or any by / our aforesaid sec	oresenta d by the other curities.	ative(s) are req e Court like De document as Name / Sign	uired to furnish cree or Success may be prescr	the requisite docume sion Certificate or Le ibed by the compe- Name /Signature
my / our death, my / o details, including, Will Administration / Pro uthority, for claiming m	our legal heir(s) / rep or documents issued bate of Will or any by / our aforesaid sec	oresenta d by the other curities.	ative(s) are req e Court like De document as	uired to furnish cree or Success may be prescr	the requisite docume sion Certificate or Le ibed by the compet
f my / our death, my / o details, including, Will f Administration / Pro uthority, for claiming m Name / Signature of	our legal heir(s) / rep or documents issued bate of Will or any by / our aforesaid sec	oresenta d by the other curities.	ative(s) are req e Court like De document as Name / Sign	uired to furnish cree or Success may be prescr	the requisite docume sion Certificate or Le ibed by the compet Name /Signature
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my / our death, my / of details, including, Will Administration / Prouthority, for claiming multiple Name / Signature of First Holder	our legal heir(s) / rep or documents issued bate of Will or any by / our aforesaid sec Name / Signature Joint Holder 1	oresenta d by the other curities.	ative(s) are req e Court like De document as Name / Sign	uired to furnish cree or Success may be prescr	the requisite docume sion Certificate or Le ibed by the compet Name /Signature Joint Holder 3
f my / our death, my / odetails, including, Will f Administration / Prouthority, for claiming m  Name / Signature of First Holder	our legal heir(s) / rep or documents issued bate of Will or any by / our aforesaid sec Name / Signature Joint Holder 1	oresenta d by the other curities.	ative(s) are req e Court like De document as Name / Sign Joint Hold	uired to furnish cree or Success may be prescr	the requisite docume sion Certificate or Le ibed by the compet Name /Signature Joint Holder 3

### Form No. SH-13

# Nomination Form [Pursuant to section 72 of the Companies Act, 2013 and rule 19(1) of the Companies (Share Capital and Debentures) Rules 2014]

Date: To Name of the compan Address of the compa			AIO(THE determine (Grupto)			(SER) crostor No SEEMED, Saturalised Norms for process
hereby nominate the	following perso	ns in whom st	nall ves	t, all the rights	in res	th to make nomination and do spect of such securities in the of which nomination is being
Nature of securities	Folio No.	No. of securities		Certificate		Distinctive
Equity/Debentures	aloj pojas	securities		No (s).	מידום: מידום:	No (s). (From - To)
(2) PARTICULARS C	F NOMINEE/S -				MAN AN	Nature of Fo
Name		E HOLE Y	Dat	e of Birth:		Securities
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E-mail id	Ve sid in sellin	lanans various	No. of the last of	ationship with security holder		Ísde mody ni jelnosta vols
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(3) IN CASE NOMINE	EE IS A MINOR	aud like Decre sumen! as ver	Date	of attaining rity	6 1	or Administration of the Administration of t
Name of guardian:		Teoler mae	Address of guardian:		meV.	Jack Hamil
Name / Signature of First Holder Joint Holder 1			Name / Signature Joint Holder 2		) #	Name /Signature Joint Holder 3
		* *				
A CONTRACT					Vinase and Addition of the	
Witness Details						
Witness Name	ACCE, BARRE					
Address			Signature			